

## CMPOne Image Restore

### Overview

In CMPOne, images can be restored for a period of time after deletion from a case file. This period varies, so a CMPOne representative will reach out before permanent deletion to ensure all images needed are available.

### Restoring Images

1. Navigate to Administration > Setup > Image Restore.
2. Select the image you would like to restore. The row will turn blue once selected, as shown below.
3. Click “Restore Image”, then click “Ok”.
4. Navigate back to the file in which you restored the image to ensure you can view the image.

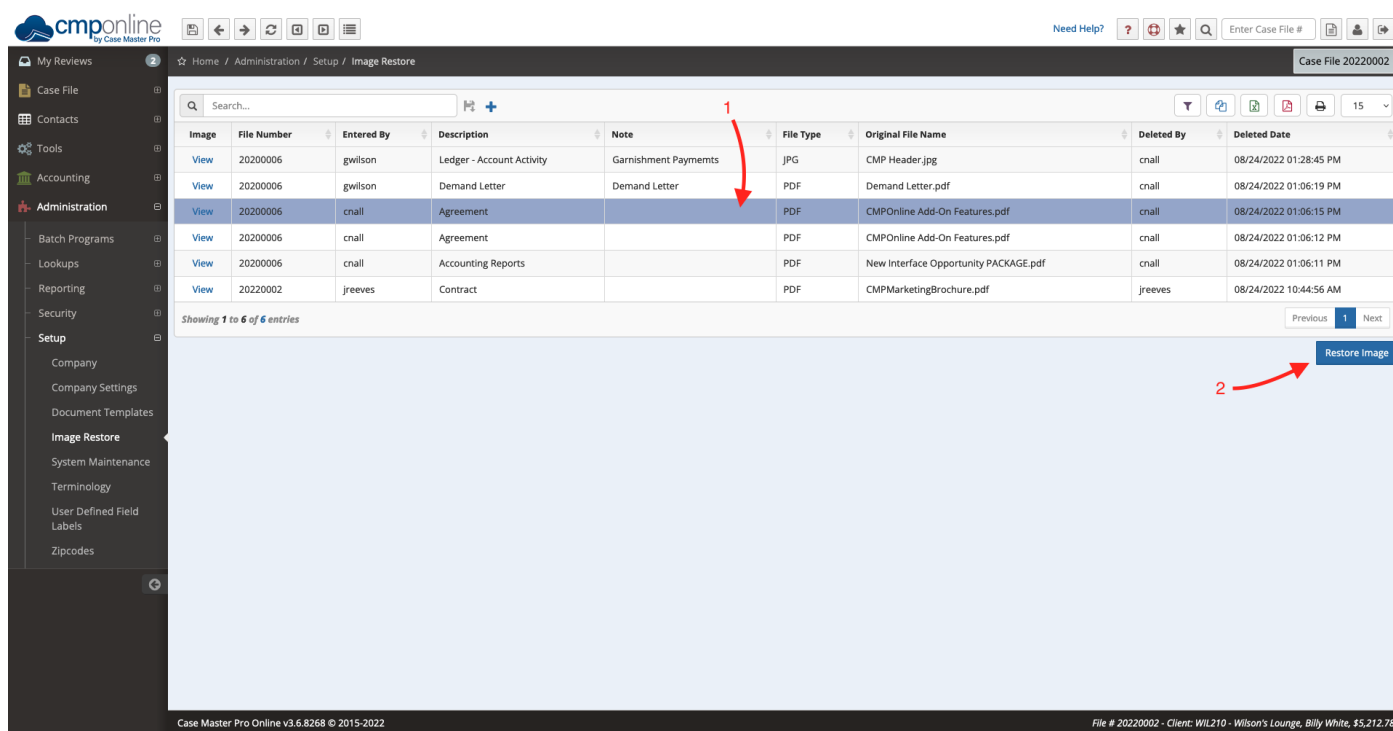


Image	File Number	Entered By	Description	Note	File Type	Original File Name	Deleted By	Deleted Date
<a href="#">View</a>	2020006	gwilson	Ledger - Account Activity	Garnishment Payments	JPG	CMP Header.jpg	cnall	08/24/2022 01:28:45 PM
<a href="#">View</a>	2020006	gwilson	Demand Letter	Demand Letter	PDF	Demand Letter.pdf	cnall	08/24/2022 01:06:19 PM
<a href="#">View</a>	2020006	cnall	Agreement		PDF	CMPOne Add-On Features.pdf	cnall	08/24/2022 01:06:15 PM
<a href="#">View</a>	2020006	cnall	Agreement		PDF	CMPOne Add-On Features.pdf	cnall	08/24/2022 01:06:12 PM
<a href="#">View</a>	2020006	cnall	Accounting Reports		PDF	New Interface Opportunity PACKAGE.pdf	cnall	08/24/2022 01:06:11 PM
<a href="#">View</a>	2022002	jreeves	Contract		PDF	CMPMarketingBrochure.pdf	jreeves	08/24/2022 10:44:56 AM

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### Questions?

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